

NOTICE

There are several precautions regarding self-separation/self-isolated stay.

① Regarding room cleaning during your stay, we will refrain from entering (cleaning), according to the guidelines of the Ministry of Health, Labor and Welfare.

② Staff cannot change linen and amenities. We will prepare a plastic bag for the used linen, so please put it in the bag and seal it yourself. Please put the amenities after use in the trash box (black bag) in the bathroom.

Put it in each bag, seal and place them in front of the room door once a day. We will put new linen in a plastic bag or paper bag and place in front of your room door, so please replace it yourself. We are very sorry to trouble you.

③ Please put all trashes in a plastic bag, tie its mouth, and leave them in front of the room door same as linens.

Regarding ②and ③above, we may only support during the hours between 10:00 am and 4:00 pm. In addition, please call front desk after you put used linen or garbage outside of the room, or if you want a new linen or amenities.

④ Please wear a mask when you leave the room.

⑤ Please refrain from using the restaurant. Breakfast is also not available.
We are very sorry for the inconvenience.

⑥ If possible, use laundromat/coin laundry and vending machines when there is no users, such as night time.

⑦ As a general rule, please use extension telephone in the room when contacting hotel staff.

⑧ In case you have a cough or fever during your stay, please inform the hotel staff as soon as possible by an extension telephone.

⑨ When you check out, please allow us to measure your heat for safety of the cleaning staff.

We comprehend you are so tired both physically and mentally, however we would like to ask for your kind understanding and cooperation.

Hotel Sunroute Plaza Shinjuku Manager